



# PSCASN

**Your  
partners in  
pursuit of  
excellence!**



---

PSCASN Minutes  
Charleston, NC  
March 21, 2013

Board Members Present:

President Zeta Fail, College Station, TX  
Vice President Kathy Strickland, Marietta, GA  
Treasurer Mary Sue Robey – Kent, WA

Members Present:

Bob Greenlaw  
CALEA/Lincoln 911 – Julie Righter  
Chesterfield – Pam Cimburke  
Alexandria – Jo-Anne Munroe  
Columbia Richland – Felicia F. Heath  
Reno Ecomm –Kelley Odom/Dena Avansino  
Southwest Central – Mary Mcillain/Sarah White  
York County – Gary Flin/Karen McChart

Guest Present:

CALEA – Karen Shepard  
Alameda County – Darren Skoldoust  
Hudson, NH – Jamie Iskra  
Pueblo County, CO – Russel Wiley

**Minutes of PCASN meeting March 21, 2013**

President Zeta Fail began the meeting at 1:15pm. The roster for all members and guests was passed to sign. While introductions of the board liaisons, members, and guests followed.

**Old Business**

Discussion of meeting minutes from Jacksonville, FL as copies were not available.

Treasurer's Report –Mary Sue reported membership total is at 65 agencies. For 2012, we have invoiced 77 agencies. Ending balance as of December 31, 2013 was \$13,003.60. Discussion ensued of what to do with the monies. Approval of treasurer report was motioned by Jo-Anne and 2<sup>nd</sup> by Gary. All approved.

### **New Business**

Zeta congratulated all of the agencies that were in Charleston and up for awards. Those agencies who were up for awards:

Columbia-Richland Communications Center  
Newport News Police Department  
Reno Emergency Communications  
York County Department of Public Safety  
Shelby County Sheriff's Office (Tennessee)  
Kettering Police Department (Ohio)  
Hendricks County Communications Center (Plainfield, IN)

Congratulations on all of the agencies!!

Some news from the PAC Presidents meeting:

Chairman Dekmar addressed the group and wanted to be sure we relayed information back to our memberships. CALEA does not anticipate any new "editions" in the future - they are wanting to update and revise the existing editions... much as they have for the past couple of years. Most improvements are brought to the SRIC from outside the commission and routed for considerations. CALEA relies on the PACs to communicate ideas and suggestions! They want to keep lines of communications open so we can stay on the cutting edge!

Reminder to all agencies who want to be considered for "accreditation with excellence"... this must be requested months BEFORE an on-site... so if an assessor asks why you didn't do it and says you should have... don't expect to be able to apply at the last minute.

Gold Standard Reviews - still receiving good feedback from the field - this process is for agencies who have an attitude of "we've got this down... what can we do better?" - your are eligible for repeat GSR unless there are problems, changes in administration that would warrant a review, or the agency just "wants" a traditional review. It is up to the agency and the program manager to decide. GSR helps identify weaknesses and work toward continued improvement. With the intense scrutiny Law Enforcement and Public Safety are under we need to be proactive and ensure we have sufficient processes in place and our leadership is informed....

Discussed "compliance" perspectives from the viewpoint of the agency and the assessment team. Everyone should concentrate on what is in the best interest of the agency.

With the Executive Director is retiring they have reviewed 40+ applications and vetted down to 4 finalists - those interviews are coming and they anticipate an announcement at the July conference.

Craig Hartley briefed everyone on the changes in Program Managers since Dennis Hyater's retirement. They will be adding 2 part time PMs in the Pacific Northwest and Southeast areas of the US. Trying to put people in regions in increase the resources and ensure they have ease of access to CALEA. A decision should be made by May 1st - it is unknown if there will be changes to the existing program managers but they are trying for the least amount of disruption possible.

Encouraged everyone to sign up for the RSS feeds from the CALEA website so you can stay informed - there are no "paper notifications" going out so this is the best way... CALEA staff can help. CALEA is also working to build the infrastructure for easy access policies from agencies who have been reviewed and put them into Chapter Indexes... that way you can look for specifics.. several PACs have this kind of access as well....

CALEA Liaison Karen –

### **Open Forum**

A few agencies discussed their mocks and upcoming on-sites. Zeta wished them all well in their hearings.

Hospitality will be at 1600 in the hotel lobby/bar.

Adjourned at 2:02pm.