



PSCASN

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pursuit of
excellence!*



PSCASN Minutes
Mobile, AL
March 23, 2017

Board Members Present:

President Zeta Fail - College Station Police Comm Center, College Station, TX

Board Members Absent:

Vice President Kathy Strickland - Cobb County E-911, Marietta, GA

Treasurer Mary Sue Robey - Valley Comm, Kent, WA

Secretary Dr. Angel Geoghagan - Hamilton County E-911, Chattanooga, TN

In Attendance:

Citrus County Sheriff's Office Com Center

Onondaga County Emergency Center

Southwest Central Dispatch

APCO

Lincoln 911 Communications

College Station Police Comm Center

Naperville Police Communications

Jefferson County 911 Dispatch

Sarasota County Sheriff's Office

St. Louis Metropolitan Police Dept

Milton Hershey School

Columbia-Richland 911

President Zeta Fail called the meeting to order at 1:15 PM, welcoming everyone and introducing herself. Introductions were made around the room.

Old Business:

Minutes from the Charleston, SC conference were reviewed and approved by the members present.

Zeta reported the current balance was 23,064.12. PSCASN has a total of 80 members; statements have been sent out. Treasurer's report was approved.

New Business:

Zeta reported on the new website information and discussed the Facebook page and the listserv. Discussion regarding a possible Linked-in profile as well. Still trying to get the credit card payments up and running.

CALEA Liaison Report:

Commissioner Righter-Dove had a conflict and could not attend. Mark Mosier advised that the 6th Edition for law enforcement was the main topic at SRIC. Com standards had a couple of things that were minor in nature and should be posted in about 2 weeks for review on the forum.

Zeta reported that Commissioner Dove had forwarded the new language for standard 6.5.5 regarding emerging technology, to include text to 9-1-1. If approved for the SRIC it will be posted on the forum in two weeks. Zeta encouraged everyone to provide feedback and discussed how important client comment is to the process. There were over 1,200 comments on the 6th Edition and everyone was reviewed by the commission and the committee conducting the re-write. Let them know if you like the change or if you think there could be an improvement – all comments are welcome and encouraged.

There were several questions regarding the 4-year process addressed by Mark Mosier. There is no finite list of files the CSM will review during your first year. The files will be picked and you will be notified and advised when the review will be conducted. CSM are very willing to work with the agencies on the time frame and the files that are reviewed. Time sensitive will be reviewed every year and 20-25% of the rest will be selected for each year. The CSM for the second year will be able to see what the CSM did in the first year review. The CSM will let you know if something needs correcting and give you an opportunity to make that correction. Strongly urge all agencies to stay on top of gathering your proofs. SRIC looked at the Com standards and determined there was no need for a new edition. The cross-walk to the 6th Edition will be completed soon.

Zeta discussed her recent CSM review and stated it was almost like having a mock – there was opportunity to fix issues. Encouraged everyone to utilize Appendix G when proofing the files – there have been those agencies that insist they will fill every bullet every year – that is more work than is necessary. Appendix G was adopted for a reason – use it and make your job easier. This new 4 year process is an opportunity to improve the ways you collect your information and improve your compliance as you go!

Some discussion about the tables and the fact that CALEA is still working out some bugs in CIMRS – this should not affect your review – if all else fails you can submit tables as you have in the past.

Open Forum:

Debbie Gailbreath discussed the on-line Accreditation Manager courses that are being instructed now and those about to start. Talked about the fact that APCO started with the Com class and they now have Law Enforcement, Training Academy and Campus Security. There will be revisions of the Com class soon. Be sure and stop by the APCO booth while you are here in Mobile.

Mark Mosier thanked APCO for taking on the on-line courses. More information is available and the class seems to be more useful than what clients could get in a short class at conference.

Discussion regarding the Gold Standard reviews and how those work to assist the agency with buy-in from the personnel. Interviews with citizens and line personnel were great.

Reminder to download the conference app and take advantage of the handouts that are part of the conference even if you can't go to the conference you can get the handouts. This is particularly useful

with the updates that are done to standards at each conference – you can go back and make sure you are aware of all changes.

Discussed the logistics on dual and separate assessments, the crosswalk process and the desire not to duplicate efforts.

The hospitality/networking gathering was scheduled for the hotel restaurant at 4:00 PM.

With no further business, Zeta adjourned the meeting at 2:30 PM.

Zeta Fail

President