



# PSCASN

Your



---

PSCASN Minutes  
Garden Grove, CA  
November 18, 2010

Board Members Present:

Vice President Kathy Strickland, Cobb County, GA  
Treasurer Mary Sue Robey – Kent, WA

Members Present:

Arapahoe County – Tracie Torrez  
CALEA – Karen Sheperd  
Cobb County E911 – Tony Wheeler  
Delaware County Emergency Comm – Bob Greenlaw  
Delaware State Police – Bill Carrow  
Fort Smith – Rhonda Harper  
LESA – Tina Huber  
Metro Nashville – Cecil Barnes  
Raleigh Wake 911 – Barry Furey, Richard Batchelor

Guest Present:

Arvada PD/Comm – Traci Reuter  
Athens-Clarke County – Keith Kelly, Sara Ivey  
College Station PD – Tim Adams  
Lewiston – Auburn - Phyllis Gamache-Jensen  
Lexington Co. 911 - Cari Reinberg, Nickki Rodgers  
Rochester 911 – Chris Martin, John Merklinger  
St. Louis County – Bill Howe  
Seminole Co SO – Nicole Cameron

**Minutes of PCASN meeting November 18, 2010**

Vice President Kathy Strickland began the meeting at 1:15pm. The roster for all members and guests was passed to sign. Introductions of the board, members and guests followed.

Due to time and schedule, a guest jumped in to ask of the group – why is accreditation important? Several commented. Bob Greenlaw and Bill Carrow expanded.

Approval of meeting minutes from Dallas, TX. Barry Furey motioned. Bill Carrow Seconded. All approved.

Treasure's Report – Membership total is 61 agencies. As of 02/28/10 the balance is \$8,979.66. A motion to approve the treasure report was made Seconded by Bill Carrow. All approved.

(SRIC) Standards – Bob Greenlaw

The Standards Review and Interpretation Committee has instructed staff to post revised Communications Standard 4.1.3 for client comment. The following is a proposed change to the respective standard.

***4.1.3 The agency has an employee composition in approximate proportion to the demographic makeup of the communications center's service area(s) or a recruitment plan designed to which outlines steps to achieve the goal of an ethnic, cultural, racial, and gender workforce composition in approximate proportion to the makeup of the available workforce in the agency's service community. accomplish the desired diversity that The plan must include the following elements:***

- a. statement of objectives;*
- b. plan of action designed to achieve the objectives identified in bullet (a)[*
- c. **identify agency employees or other employees responsible for plan administration;***
- d. ~~procedures to evaluate the annual analysis of the plan for progress toward stated objectives; and every three years; and~~*
- e. revise/reissue the plan as needed.*

Bob elaborated on the background for the above changes and stated the revision will go up for adoption at SRIC with the subtraction of the word “cultural”. Bob also went over some upcoming changes for standard 2.5.4 regarding changing chief executive officer to senior officer. Also upcoming changes for standard 4.4.7 regarding changing the probationary period for promoted employees to 90 days.

Bob received a request from a communications center to review standard 6.8.7 specifically of extending the change of passwords every 90 days. After discussion among the group, everyone agreed to leave the standard as is.

### Open Forum

Bill Carrow – informed of the APCO/CALEA relationship and the newly formed APCO/CALEA committee.

Bob Greenlaw – informed of his term will be up next November and that his seat is not Communications specific. However, it would be nice to continue with someone in the seat from communications so if anyone is interested they need to start letting those that vote know. Discussion ensued and Barry Furey made a motion for us to send a letter on behalf of our PAC to continue to have a communications representative on the Commission. Richard 2<sup>nd</sup> and all approved.

Hospitality will be at 4:00 at the Sports Bar.

Adjourned at 2:13pm.